

nickelodeon™

TEENAGE MUTANT NINJA

TURTLES®



FAQ



ATGAMES
LEGENDS PINBALL
TURTLE POWER MEETS PINBALL POWER!

1. PRODUCT SPECIFICATIONS AND DETAILS

1.1. This is my first device from AtGames - what offers and features does it include?

A: Welcome to the AtGames family! Your Legends Pinball Teenage Mutant Ninja Turtles device comes packed with features to get you started and keep you playing:

- Built-in Game Access: Jump right in with a preinstalled Teenage Mutant Ninja Turtles pinball table.
- AppStoreX™ (ASX): Browse, purchase, and download 180+ pinball tables directly on your device, with new titles added regularly.
- Week One Deals™ (WOD): Enjoy exclusive on-device discounts on select products during your first week of activation.
- Online Leaderboards: Compete with friends and the global community through Legends Flipper Friends™.
- Firmware & Game Updates: Keep your machine optimized and up to date with automatic internet updates.
- Accessory Expansion: Future-ready for optional add-ons like the Surround Sound Feedback (SSF) Kit™ and Solenoids (coming soon!).
- Customer Support Access: Full support through the [AtGames Customer Support Portal](#).

Your Legends Pinball Teenage Mutant Ninja Turtles machine is designed to grow with you - whether you're a casual player or a dedicated pinball enthusiast.

1.2. What makes the Legends Pinball Teenage Mutant Ninja Turtles machine different from the Legends 4K™ and HD Pinball devices?

A: Legends Pinball Teenage Mutant Ninja Turtles is built to give players the best of both worlds- premium pinball fun at a more affordable price. It sits right between the Legends HD and Legends 4K™ models, making it the perfect choice if you want high-quality HD gameplay, smooth up to 60fps action, and access to a massive game library without jumping to the Legends 4K™ price point.

1.3. How many games come built into the Legends Pinball Teenage Mutant Ninja Turtles machine?

A: Legends Pinball comes with a Teenage Mutant Ninja Turtles table built-in to get you started right away.

1.4. Can I add more games to my Legends Pinball Teenage Mutant Ninja Turtles machine?

A: Absolutely! You can expand your collection anytime by purchasing additional AtGames tables directly through the built-in AppStoreX™ (ASX) on your device. Please note that content will not be available for purchase on the AtGames eStore - all purchases must be made directly from your device.

1.5. How many games are available?

A: Right now, there are over 180 pinball tables ready to play on your Teenage Mutant Ninja Turtles machine- with even more on the way in 2025 and beyond. For the full list and the latest updates, please check AppStoreX™ on your device.

1.6. Will I be able to purchase pinball tables from Zen Studios?

A: Not at launch. However, we're working diligently to bring more tables - including those from Zen Studios - to your machine. A full list of available tables and their release schedule will be announced at a later date.

1.7. Do you offer any subscription services?

A: Yes! AtGames PinballNet™ is a subscription service that gives you access to a library of over 140 pinball tables. You can choose from subscription options of 1 month, 6 months, or 1 year to enjoy the full collection. To see the complete table list, please check your device. Please note that PinballNet™ Subscription will not be available for purchase on the AtGames eStore - all purchases must be made directly from your device. For Sam's Club customers, your machine includes a prepaid 3-month PinballNet™ subscription at no extra cost.

1.8. I already own pinball tables on Legends HD or Legends 4K™. Can I use them on the Legends Pinball Teenage Mutant Ninja Turtles machine?

A: Tables for Legends HD or Legends 4K™ are not compatible with the Legends Pinball Teenage Mutant Ninja Turtles machine. To play them on your machine, you'll need to purchase compatible tables. For the latest table selection, pricing, and details, check AppStoreX™ (ASX) on your device. Please note that content is not available for purchase on the AtGames eStore - all purchases must be completed directly from your device.

1.9. How big is the Legends Pinball Teenage Mutant Ninja Turtles machine?

A: It's a true pinball-sized machine built for home use:

- Dimensions: 43.31" (L) x 22.44" (W) x 63.39" (H)
- Weight: 100 lbs

It looks and feels like a real pinball machine- because it is!

1.10. What kind of screens does it have?

A: Legends Pinball Teenage Mutant Ninja Turtles features three crisp HD displays: a main 32" playfield in full HD running at a smooth up to 60fps, an 15.6" HD backglass, and an 8" HD DMD. All pinball tables are fully optimized for these displays.

1.11. How smooth is the gameplay?

A: All Legends Pinball Tables are designed to run natively at up to 60fps on the playfield with synchronized HD backglass and HD DMD. Plus, you can level up the experience with optional AtGames Surround Sound Feedback (SSF) Kit™ and Solenoids (coming soon) accessories for that authentic pinball feel.

1.12. Can I compete with friends?

A: Yes! The Legends Pinball Teenage Mutant Ninja Turtles machine has dedicated Legends Flipper Friends™ leaderboards, so you can see how your skills stack up against the community.

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2. EMBEDDING AND SOFTWARE

2.1. For the preinstalled table that comes with the Legends Pinball Teenage Mutant Ninja Turtles, will it receive updates?

A: Yes! If updates are released in the future, you'll be able to download and install them directly onto your Legends Pinball machine.

2.2. Will a built-in pinball table update require a firmware update?

A: In most cases, a simple game update is all that's needed. However, occasionally a firmware update may be required to ensure you're getting the smoothest gameplay and best overall experience.

2.3. How will updates and bug fixes for the digital pinball tables be delivered to the Legends Pinball machine?

A: Updates are delivered easily over the internet. As long as your machine is connected to the internet, you'll be able to download the latest fixes and improvements right away.

2.4. I don't like updating firmware- will I have to update it to enjoy new titles as they're released?

A: Yes. Firmware updates are required to play new titles and to unlock the latest features. Keeping your Legends Pinball machine updated ensures optimal performance, compatibility, and the best possible pinball experience.



3. PRICING, AVAILABILITY & GENERAL SUPPORT

3.1. What is the pricing for the Legends Pinball Teenage Mutant Ninja Turtles? When can I expect to receive my machine?

A: The Legends Pinball Teenage Mutant Ninja Turtles is exclusively available at Sam's Club. Visit your local Sam's Club or their website for the latest pricing and availability details.

3.2. Will Legends Pinball Teenage Mutant Ninja Turtles machine be available outside of the U.S.A.?

A: Not at this time. We are exploring additional opportunities with distribution partners to bring Legends Pinball Teenage Mutant Ninja Turtles to customers worldwide in the future.

3.3. How will Legends Pinball Teenage Mutant Ninja Turtles be packaged for shipping?

A: The machine will be shipped in one box (estimated size and weight): 43.70" x 23.62" x 24.02" / 121.25lbs

3.5. How will customer support be handled for the Legends Pinball Teenage Mutant Ninja Turtles machine?

A: Customer support for your Legends Pinball Teenage Mutant Ninja Turtles is provided end-to-end through AtGames. Please contact AtGames support team directly via Customer Support Portal for assistance with setup, and troubleshooting [here](#).



4. HARDWARE & COMPATIBILITY

4.1. Are the legs the same as those on Legends HD or Legends 4K™ pinball devices?

A: Yes, all Legends Pinball devices use the same legs, ensuring consistency and compatibility across models.

4.2. Are existing AtGames accessories compatible with the Legends Pinball Teenage Mutant Ninja Turtles machine?

A: Compatibility varies by accessory. Some items, like the Legends Cup Holder, Surround Sound Feedback™ (SSF) Kit and Arcade Control Panel (ACP), are expected to be supported. Others, such as toppers, may not be compatible out of the box due to hardware or firmware differences. We recommend reviewing the individual product listings for the most detailed compatibility information at AtGames eStore [here](#).

4.3. What accessories are compatible with the Legends Pinball Teenage Mutant Ninja Turtles machine?

A: Compatible accessories include the Legends Cup Holder, Surround Sound Feedback™ (SSF) Kit, Arcade Control Panel (ACP), and Solenoids (coming soon).

4.4. Can I add a topper to the Legends Pinball Teenage Mutant Ninja Turtles machine?

A: Currently, AtGames does not offer any officially compatible toppers for the Legends Pinball Teenage Mutant Ninja Turtles machine. This may change in the future, so be sure to stay tuned for updates and new accessory announcements.

4. HARDWARE & COMPATIBILITY (CONT'D)

4.5. What are the key differences between Teenage Mutant Ninja Turtles machine, Legends HD, and Legends 4K™ models in terms of performance and compatibility?

A: The models mainly differ in display resolution and performance. Teenage Mutant Ninja Turtles machine offers enhanced HD graphics and smooth gameplay, Legends Pinball HD provides standard HD visuals with core accessory support, and Legends 4K™ devices deliver ultra-high-resolution visuals with top-tier performance. All models support AppStoreX™, online leaderboards, firmware updates, and most compatible accessories, though some legacy items may require updates.

4.6. Does the Legends Pinball Teenage Mutant Ninja Turtles machine include AtGames' Advanced Features?

A: No, AtGames' Advanced Features are available as an optional purchase and are not included by default with the Legends Pinball Teenage Mutant Ninja Turtles machine. To learn more about Advanced Features, please visit [here](#).

4.7. Does the Legends Pinball Teenage Mutant Ninja Turtles machine qualify for Week One Deals™ (WOD)?

A: Week One Deals™ (WOD) is an on-device exclusive event offering special discounts on select products through your Legends device. Eligibility may vary depending on the promotion period, so we recommend checking AppStoreX™ (ASX) on your Legends Pinball Teenage Mutant Ninja Turtles after setup to see the current WOD offers.

4.8. Does it support ArcadeNet® or PinballNet™ Subscription services?

A: Legends Pinball Teenage Mutant Ninja Turtles machine supports PinballNet™, giving you access to a library of over 140 pinball tables. PinballNet™ offers optional subscription plans for 1 month, 6 months, or 1 year, so you can enjoy the tables at your own pace. This device does not support ArcadeNet®.



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AFFORDABLE FAMILY FUN



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