

# LEGENDS FACTORY DIRECT (LFD)

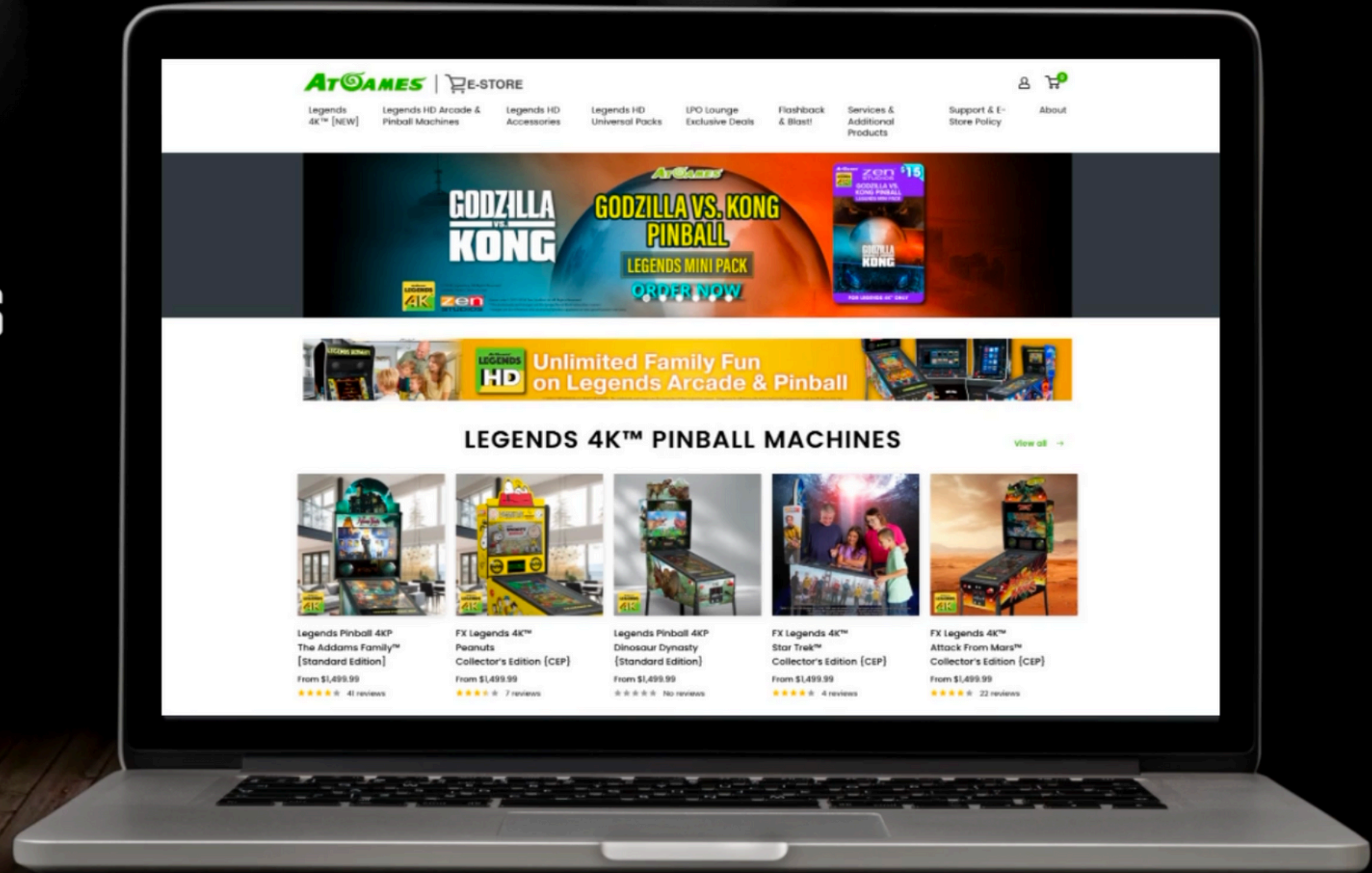
PREMIUM STARTER  
MACHINES

THE ULTIMATE GUIDE



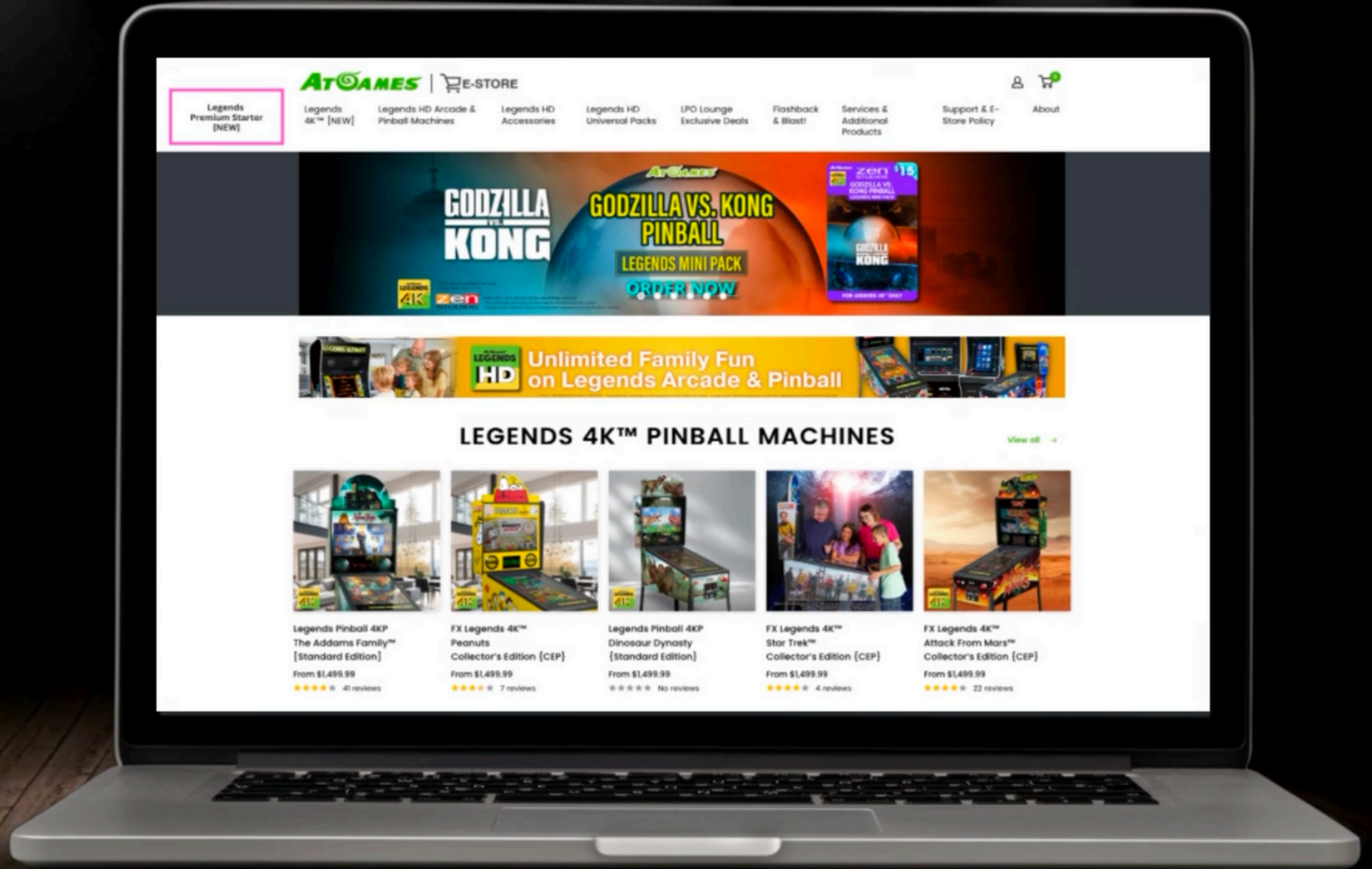


**VISIT:**  
**WWW.ATGAMES.US**



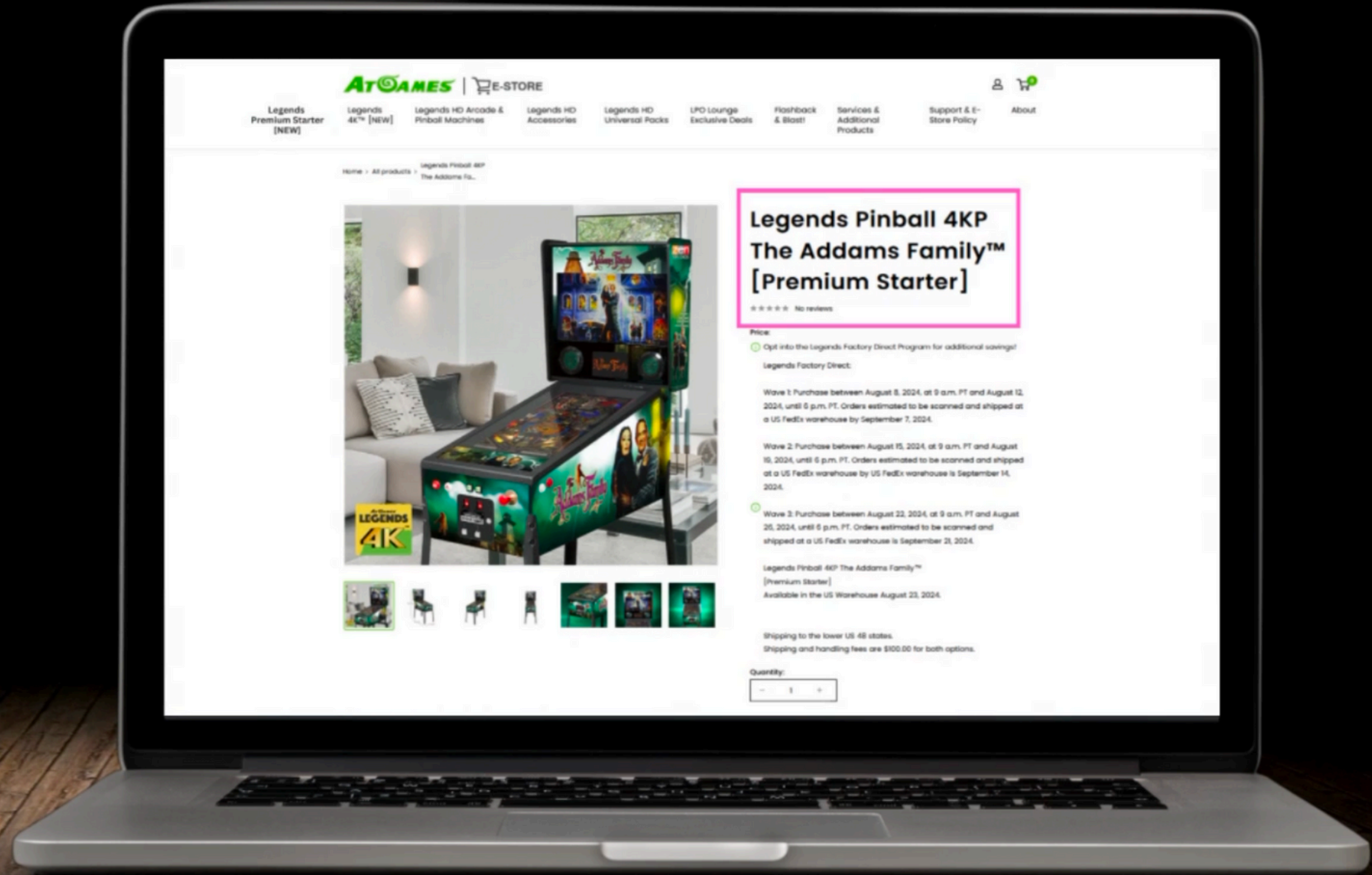


# NAVIGATE TO LEGENDS PREMIUM STARTERS TAB





# PICK YOUR LEGENDS PREMIUM STARTER



Home > All products > Legends Pinball 4K™ > The Addams Fa...



## Legends Pinball 4K™ The Addams Family™ [Premium Starter]

★★★★★ No reviews

**Price**  
Opt into the Legends Factory Direct Program for additional savings!  
Legends Factory Direct:

Wave 1 Purchase between August 8, 2024, at 9 a.m. PT and August 12, 2024, until 6 p.m. PT. Orders estimated to be scanned and shipped at a US FedEx warehouse by September 7, 2024.

Wave 2 Purchase between August 15, 2024, at 9 a.m. PT and August 16, 2024, until 6 p.m. PT. Orders estimated to be scanned and shipped at a US FedEx warehouse by US FedEx warehouse is September 14, 2024.

Wave 3 Purchase between August 22, 2024, at 9 a.m. PT and August 26, 2024, until 6 p.m. PT. Orders estimated to be scanned and shipped at a US FedEx warehouse is September 21, 2024.

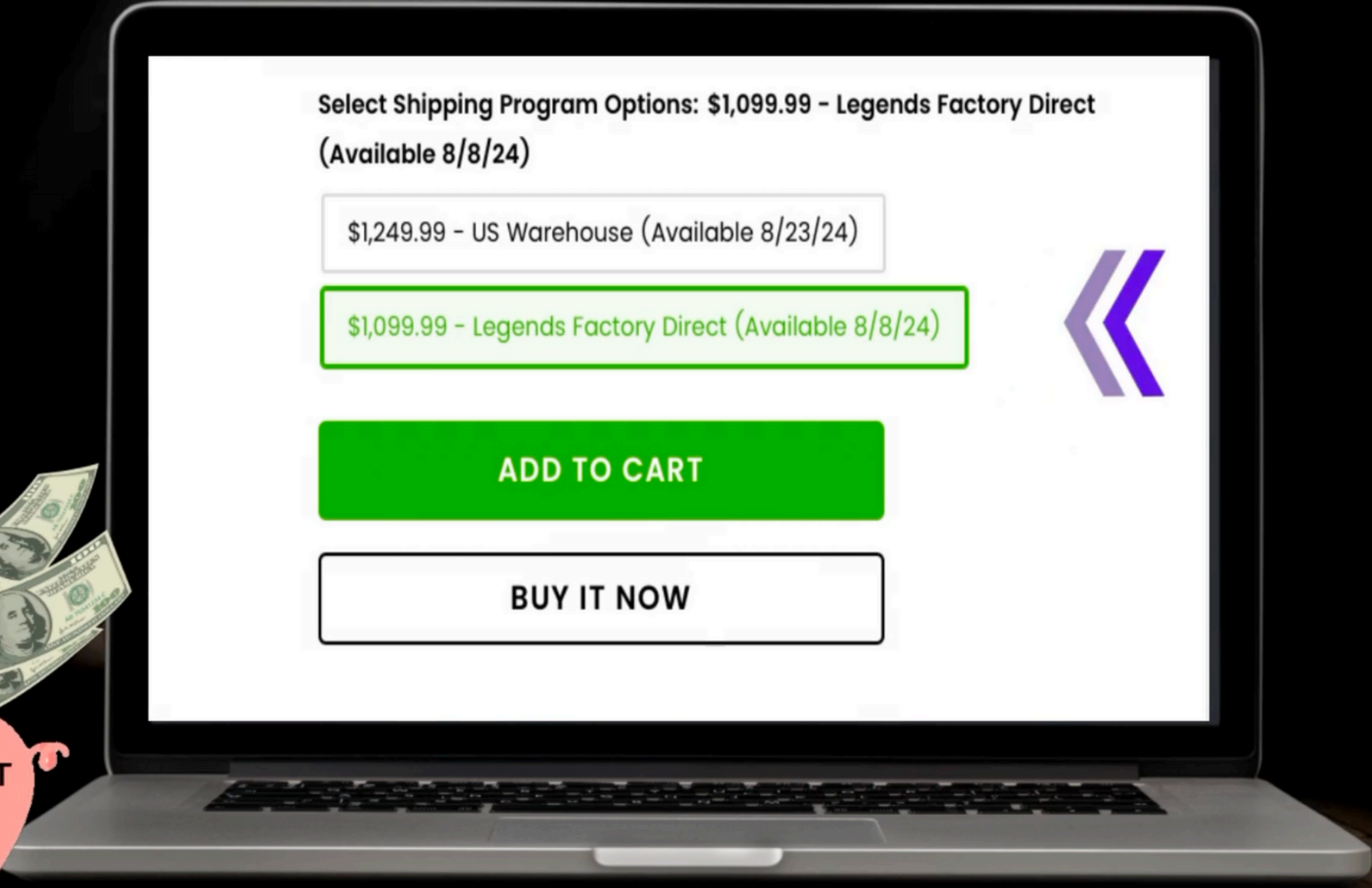
Legends Pinball 4K™ The Addams Family™  
[Premium Starter]  
Available in the US Warehouse August 23, 2024.

Shipping to the lower US 48 states.  
Shipping and handling fees are \$100.00 for both options.

Quantity:  
- 1 +

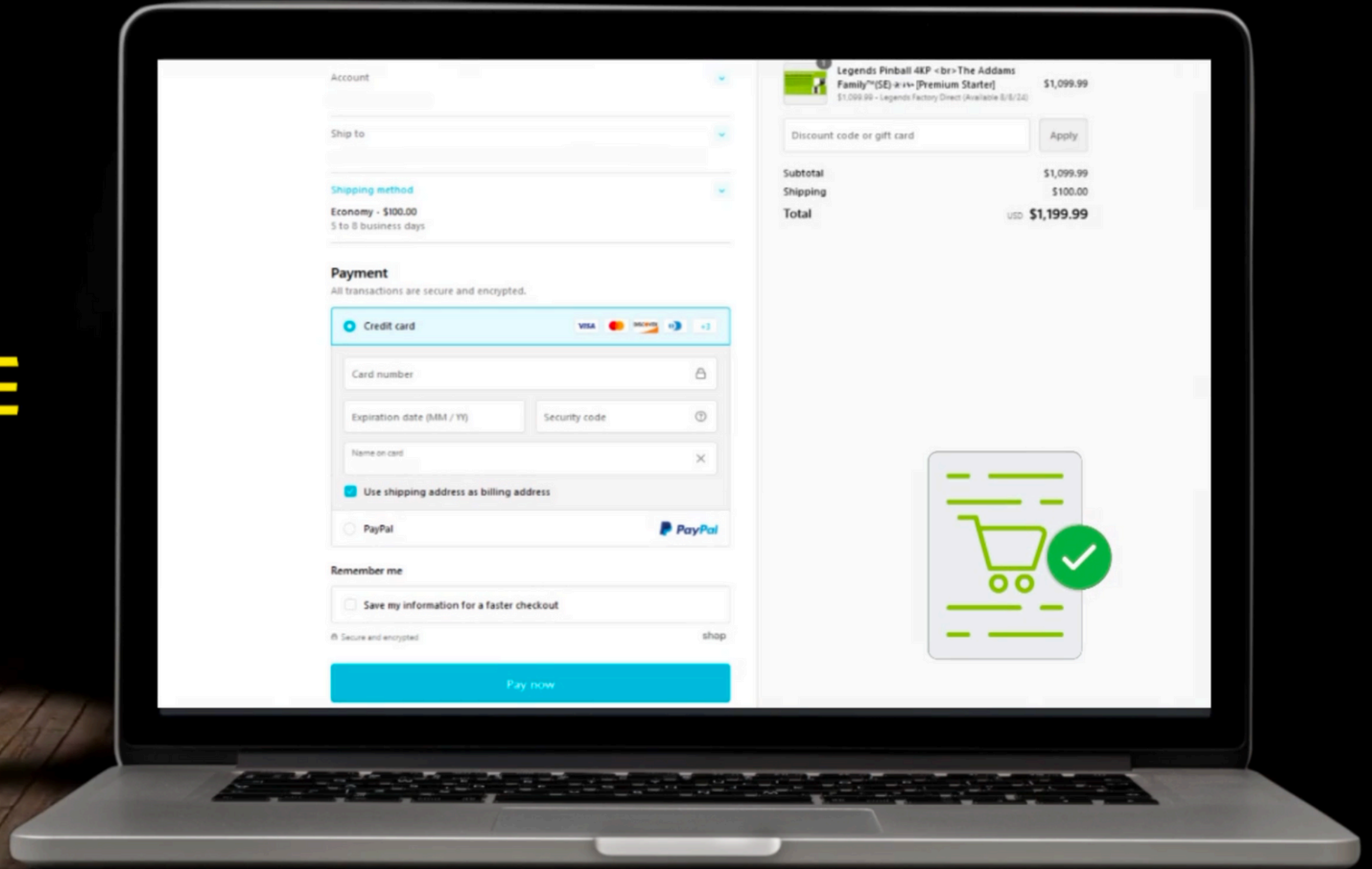


# SELECT LEGENDS FACTORY DIRECT PROGRAM IN SELECTION BOXES





**PROCEED  
TO CHECKOUT  
AND COMPLETE  
YOUR  
PURCHASE**



**TOTAL**

**\$1,099.99**

PLUS \$100 S & H



# CHECK

YOUR EMAIL FOR  
ORDER  
CONFIRMATION,  
WELCOME  
LETTER, AND  
TWO COUPONS



# GIFT TIME



RECEIVE **TWO COUPONS** VIA EMAIL\* INSTANTLY:

- TOPPER DISCOUNT
- SSF KIT DISCOUNT

**CHECK** YOUR SPAM FOLDER IF YOUR COUPONS  
HAVEN'T ARRIVED

**CONTACT** CUSTOMER SERVICE IF YOU DON'T RECEIVE  
THEM

*NOTE: COUPONS WILL BE SENT TO THE EMAIL ADDRESS USED TO MAKE YOUR LFD PURCHASE*



# SHIPPING

TOTAL SHIP  
TRAVEL WILL TAKE  
ABOUT **3 WEEKS**  
(INCLUDING WHEN  
THE SHIP SETS  
SAIL AND WHEN IT  
DOCKS AT  
LOS ANGELES  
PORT)



WE'LL **EMAIL YOU** WHEN  
THE SHIP REACHES  
PORT, **NO ACTION**  
**NEEDED** ON YOUR END

# DELIVERY

✓ YOU WILL RECEIVE AN EMAIL NOTIFICATION WITH TRACKING INFORMATION

✓ FEDEX SHIPPING TYPICALLY TAKES 1-5 BUSINESS DAYS TO REACH YOU

✓ TRACK YOUR SHIPMENT VIA THE FEDEX APP OR WEBSITE

*NOTE: TRACKING WON'T SHOW MOVEMENT UNTIL SCANNED BY FEDEX*

# INITIAL POINTERS

**WARRANTY:** ONE-YEAR WARRANTY STARTS UPON RECEIVING YOUR MACHINE

**WEEK ONE DEALS:** VISIBLE ON YOUR MACHINE AFTER SETUP AND DAY-ONE FIRMWARE UPDATE. DISCOUNTS AVAILABLE ON ALL NON-ZEN PACKS AND PINBALLNET™ FOR ONE WEEK

**BOGO FREE DEALS:** AVAILABLE FOR ENABLING ADVANCED FEATURES AFTER DAY-ONE FIRMWARE UPDATE

**PINBALLNET™:** TWO MONTHS PREPAID TRIAL STARTS AFTER DAY-ONE FIRMWARE UPDATE

# INITIAL POINTERS

CS PROCESS IS THE SAME FOR STARTER AND LFD:

- CONTACT CS WITH YOUR ORDER NUMBER FOR SUPPORT
- REPLACEMENT UNITS AND PARTS AVAILABLE



**NOTE: WHEN CONTACTING CUSTOMER SERVICE, MAKE SURE TO IDENTIFY YOURSELF AS A PREMIUM STARTER LEGENDS FACTORY DIRECT CUSTOMER**

- Select -

- [Legends 4K™] The Addams Family™ [SE]
- [Legends 4K™] The Addams Family™ [SE] (Starter Package Factory Direct Program)
- [Legends 4K™] Attack From Mars™ [CEP]
- [Legends 4K™] Attack From Mars™ [CEP] (Starter Package Factory Direct Program)
- [Legends 4K™] Peanuts [CEP]
- [Legends 4K™] Star Trek™ [CEP]
- [Legends 4K™] Dinosaur Dynasty [SE]
- [Legends 4K™] Topper for Legends 4KP Machine
- [Legends 4K™] Legends 4K™ Surround Sound Feedback (SSF) Kit
- [Legends 4K™] Legends 4K™ Pinball Pack
- [Legends HD] Legends Ultimate 1.0 (HA8800)
- [Legends HD] Legends Ultimate 1.1 (HA8801)
- [Legends HD] Legends Ultimate 1.2 (HA8802)
- [Legends HD] Legends Ultimate Mini

- Select -

Please select what you are having an issue with \*

- Select -

# WAVES 1-3 EXPLAINED

- Order Starts at 9 a.m. PT on the date, and Order Ends at 6 p.m. PT on the date.
- Shipping typically takes 1-5 days to arrive at your home once the shipping label is scanned at FedEx.
- If the item becomes out of stock during a wave, please wait for the next wave's Order Start to make your purchase.

## WAVE 1

AUGUST 8-12, 2024

SHIPPING LABEL  
SCANNED AT FEDEX ON  
SEPTEMBER 7, 2024

## WAVE 2

AUGUST 15-19, 2024

SHIPPING LABEL  
SCANNED AT FEDEX ON  
SEPTEMBER 14, 2024

## WAVE 3

AUGUST 22-25, 2024

SHIPPING LABEL  
SCANNED AT FEDEX ON  
SEPTEMBER 21, 2024

# WAVES 1-3 GIFTS



**WAVE 1**  
AUGUST 8-12, 2024

**WAVE 2**  
AUGUST 15-19, 2024

**WAVE 3**  
AUGUST 22-25, 2024

\$ 50 OFF  
\$ 50 OFF  
35% OFF

\$ 40 OFF  
\$ 40 OFF  
30% OFF

\$ 30 OFF  
\$ 30 OFF  
25% OFF

ATGAMES E-STORE COUPON FOR PURCHASING YOUR TOPPER  
ATGAMES E-STORE COUPON FOR PURCHASING YOUR SSF KIT  
ON ATGAMES LEGENDS 4K™ PINBALL PACKS DURING WEEK ONE OF DEALS (LEGENDS ON-DEVICE-PURCHASE (ODP) ONLY)! EXCLUDES ZEN STUDIOS TABLES

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# CANCELLATION POLICY

✓ CANCEL YOUR ORDER WITHIN **14 DAYS** BY CONTACTING CS TO RECEIVE A REFUND MINUS A 5% RESTOCKING FEE

✓ IF DELIVERY IS OVER 3 WEEKS LATE, YOU'LL BE NOTIFIED VIA EMAIL WITH THE OPTION FOR A **FULL REFUND** WITHOUT A RESTOCKING FEE

# FAQ

**Q1: How many different Premium Starter SKUs will there be?**

**A: 2 Premium Starters will be available as of Summer 2024: (a) The Addams Family™; (b) Attack From Mars™.**

**Q2: What is the Premium Starter list price?**

**A: Premium Starter price is \$1,249.99 plus shipping and handling. Receive \$150\* off your purchase price if you use the Legends Factory Direct program.**

**\*\$150 off in 2024 introductory and \$100 off in 2025.**

**Q3: What is the Standard Warranty for the Premium Starters?**

**A: All Premium Starter machines come with One (1) Year Standard Warranty. The warranty period starts from the time the machine is delivered to customers.**

**Q4: How many built-in table(s) will the first two Premium Starter SKUs have?**

**A: Premium Starter machines will come with the built-in theme table(s): (a) The Addams Family™ – 1 included table; (b) Attack From Mars™ – 1 included table.**

**Q5: Why does the Premium Starter Legend 4KP Machines have artwork on the control panel, while the Premium Standard version does not?**

**A: The Premium Starter Legend 4KP Machines includes artwork on the control panel to enhance the overall aesthetic. This added detail is one of the unique features that distinguish it from the Premium Standard version. However, artwork for the control panel on the Premium Standard version might be available in the future.**

**Q6: Where can I purchase the Premium Starter?**

**A: You will be able to purchase the Premium Starter at AtGames e-Store ([www.atgames.us](http://www.atgames.us)) at launch. Other retailers will be announced at a later time.**



# FAQ

**Q7: What is the difference in buying from the U.S. Warehouse or buying Legends Factory Direct – besides saving \$150 in 2024 and \$100 in 2025?**

**A: Main difference will be increased shipping time if ordering Factory Direct from overseas. Our U.S. Warehouse shipping time is typically 1-5 days when we are in stock. In certain cases if our U.S. Warehouse is out of stock, buying Legends Factory Direct may save you the time of waiting for our U.S. Warehouse to be in-stock again.**

**Q8: Will the new Premium Starter machines have flipper lag in the ZEN Studios pinball tables?**

**A: Lag will be addressed once a lag-fix release is ready.**

**Q9: Will the Builder's Plate machine numbers be separate from the Premium Standard ?**

**A: They will continue from the Premium Standard and share the same numerical sequence.**

**Q10: Will Customer Service process be the same for the Premium Starter?**

**A: Yes, the process will remain the same. Customers will receive the same AtGames Customer Service team's support. Parts/Units for defective replacement will be handled by the CS team with parts from our U.S. Warehouse.**

**Q11: What isn't included in the Premium Starter machines out of the box?**

**A: Topper, non-theme tables, as well as Advanced Features. All are available to be purchased separately.**

**Q12: How much will each of the Topper, non-themed tables, and Advanced Features cost?**

**A: Topper will be listed at \$149.99 standard price (plus shipping and handling) at the AtGames e-Store. Advanced Features can be enabled for \$100 each through Legends On-Device Purchase (ODP).**

# FAQ

**Q13: What do the Advanced Features do?**

**A: Advanced Features include OTG and External Applications access.**

**Q14: When I purchase through Legends Factory Direct, can I pay a deposit, or does it require payment in full?**

**A: We stopped taking preorders, therefore deposits are no longer required. To take advantage of the \$150 discount in 2024 and \$100 discount in 2025 all payments are required to be made in full at point of purchase.**

**Q15: Can I cancel an order made through Legends Factory Direct?**

**A: To help alleviate concerns, Legends Factory Direct orders are cancelable. Users can contact our CS to cancel their order within 14 days after the purchase order is placed and receive a refund minus a 5% restocking fee.**

**Q16: What happens if my Legends Factory Direct order is late on the shipment side?**

**A: If we encounter a delivery delay that is 3 weeks from the dates we publish, we will provide full refund cancellation (no restocking fee) upon customer's request.**

**Q17: Will you continue to sell the Premium Standard/Deluxe on the e-Store?**

**A: Yes, we will continue to sell the original all-inclusive Premium Standard/Deluxe on our e-Store.**

**Q18: Will any of the Premium Starters have SSF Kit™ preinstalled?**

**A: None of the Premium Starters will have SSF Kit™ preinstalled. Customers will have to install the SSF Kit™ themselves.**

# FAQ

**Q19: Will the Premium Starters be sold outside of the U.S.?**

**A: No, Premium Starter The Addams Family™ is only available to U.S. customers who reside in the lower 48 states.**

**Q20: Can I make a Legends Factory Direct purchase if I reside outside of the U.S.?**

**A: No, Legends Factory Direct is only available to U.S. customers who reside in the lower 48 states.**

**Q21: When can I start ordering Premium Starters?**

**A: The first wave of Premium Starter Orders Start on August 8, 2024 on the AtGames e-Store ([www.atgames.us](http://www.atgames.us)). The second wave will run from August 15, 2024 through August 19, 2024, and the third wave will take place from August 22, 2024 through August 26, 2024. Each wave Orders Start at 9 a.m. PT on the date, and Order Ends at 6 p.m. PT on the date.**

**Q22: What happens if Premium Starters are depleted before the published Orders End date and time during Legends Factory Direct (LFD) ordering?**

**A: If Premium Starters are depleted before the published Orders End date and time, the e-Store will switch to Coming Soon (out of stock) and show next wave's Orders Start date and time. Please wait for the next wave's Order Start date and time to make your purchase.**

**Q23: Will the U.S. Warehouse always be in stock?**

**A: No, our U.S. Warehouse will only sell items when they are in stock. It may go out of stock and will wait for replenishment before resuming sales.**

# PREMIUM STARTERS

LEGENDS FACTORY DIRECT (LFD)



**LIMITED OFFER**



## PREMIUM GAMING, STARTER PRICING!

ONLY AT [WWW.ATGAMES.US](http://WWW.ATGAMES.US)



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