

FAQ: Legends Access

(July 30, 2026)

1. What is Legends Access?

A: Legends Access is a free application that brings your AtGames account, AppStoreX™ catalog and downloads, leaderboards, public and private tournaments, personal scores, messages, and eligible offers together directly on compatible Legends devices.

2. Which devices support Legends Access?

A: Legends Access is currently available on:

- Legends Pinball HDP™
- Legends Pinball 4KP

Support for Legends Pinball Micro HD is planned for a future update.

3. Where do I find Legends Access?

A: Open AppStoreX™ on a compatible Legends device and search for AtGames Legends Access.

4. How do I install Legends Access?

A: To install the app:

- Connect your compatible Legends device to the internet.
- Sign in to your AtGames account from the device's main menu.
- Open AppStoreX™.
- Search for AtGames Legends Access.
- Download and install the app.

5. Is Legends Access free?

A: Yes. Legends Access is free to download and use. Games, applications, subscriptions, and other content available through AppStoreX™ retain their listed prices.

6. Do I need an internet connection to use Legends Access?

A: Yes. Your compatible Legends device must be connected to the internet to access your account information, browse AppStoreX™, manage downloads, view leaderboards and tournaments, and receive messages and offers.

7. Do I need an AtGames account?

A: Yes. Legends Access uses the AtGames account session already active on your device. Sign in to your AtGames account from the device's main menu before opening the app.

8. Why does Legends Access ask me to sign in?

A: Legends Access does not include a separate sign-in screen. If you are not signed in from the device's main menu before launching the app, you will be prompted to return to the main menu and sign in.

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9. Can I use a different AtGames account inside Legends Access?

A: Legends Access uses the AtGames account currently signed in on your device. To use a different account, return to the device's main menu and change the active AtGames account before reopening the app.

10. What can I access from My Account?

A: The My Account section allows you to view your:

- Legends ID
- Registered devices
- Purchased licenses

Eligible devices can also be enrolled in or removed from the beta firmware program.

11. What can I purchase through AppStoreX™?

A: You can browse and purchase available games, applications, subscriptions, and eligible special offers directly from your compatible Legends device.

12. Can I purchase multiple items at once?

A: Yes. You can add multiple eligible items to your cart and complete them in one transaction.

13. What payment methods can I use?

A: You can complete eligible AppStoreX™ purchases using a credit card or AtGames eStore Gift Card.

14. Can I buy games with an AtGames Gift Card?

A: Yes. You can apply the gift card during checkout toward eligible games and applications.

15. What happens if my gift card does not cover the full order?

A: If the gift card balance does not cover the entire eligible order, you can pay the remaining balance with a credit card.

16. Where do I find content I purchased?

A: Open the Downloads section in Legends Access to find content linked to your AtGames account that is available to install or update.

17. How do I install a game after purchasing it?

A: After completing your purchase, open the Downloads section, locate the purchased title, and select the option to install it.

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18. Can I install multiple titles at the same time?

A: Installations are completed one at a time. Additional installations can begin after the current installation finishes.

19. Can I update installed games and applications?

A: Yes. Available updates for content linked to your AtGames account can be downloaded from the Downloads section.

20. Can I uninstall content through Legends Access?

A: Yes. The Downloads section allows you to uninstall installed games and applications.

21. Can I reinstall previously purchased content?

A: Yes. Content that remains linked to your AtGames account can be reinstalled from the Downloads section.

22. Why am I being asked to reboot my device?

A: After installing or uninstalling content, Legends Access may prompt you to reboot your device so the machine menu can refresh its cached game and application library.

23. What can I access from the Leaderboards hub?

A: The Leaderboards hub includes:

- Global Leaderboards
- Featured tournaments
- Private Tournaments
- Personal scores and ranking history

24. What are Global Leaderboards?

A: Global Leaderboards allow you to browse rankings across supported games and available time ranges.

25. Where can I find featured tournaments?

A: Open the Tournaments section within the Leaderboards hub to explore featured tournament events and review available Overall and individual game standings.

26. Where can I review my personal scores?

A: Open My Scores within the Leaderboards hub to review your personal scores and ranking history.

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27. Can I create a Private Tournament through Legends Access?

A: Yes. Open Private Tournaments from the Leaderboards hub and select Create Tournament. Add a tournament name and optional description, set the schedule and time zone, select up to three supported leaderboard games, and create the tournament to receive its invitation code.

28. How do I join a Private Tournament?

A: Open Private Tournaments, select Join with Code, and enter the invitation code shared by a tournament member. Invitation codes are not case-sensitive.

29. Can I access the same Private Tournaments on the AtGames website?

A: Yes. Private Tournaments are connected to your AtGames account. Sign in with the same account to create, join, and follow your tournaments through Legends Access or the Private Tournaments section of the AtGames website [HERE](#).

30. How many Private Tournaments can I participate in?

A: You can participate in up to three active or upcoming Private Tournaments at one time. This total includes tournaments you joined and tournaments you created.

31. How many Private Tournaments can I create?

A: You can have one active or upcoming tournament that you created at a time.

32. Who can view Private Tournament standings?

A: Only tournament members can view the tournament's Overall ranking, individual game standings, schedule, status, and other member-only details.

33. Can I end a Private Tournament early?

A: Yes. The tournament creator can end an active competition before its scheduled end time. Existing scores and standings remain available, but the tournament stops accepting new activity.

Ending a tournament cannot be undone, and the competition cannot be reopened.

34. What can I find in Messages?

A: The Messages section includes notifications and eligible offers selected for your device.

35. Can I redeem offers through Legends Access?

A: Eligible offers can be reviewed and redeemed directly from the Messages section in Legends Access.

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36. Can I change the appearance of Legends Access?

A: Yes. Open Settings to switch between light and dark display modes. Your selected preference is saved on the device for future Legends Access sessions.

37. Can I remove my device from the beta firmware program?

A: Yes. Open My Account, select the eligible device, and disable beta firmware enrollment.

38. When does a beta firmware enrollment change take effect?

A: Enrollment changes apply the next time the device checks for a firmware update.

39. Where can I get assistance with Legends Access?

A: If you need additional help, please visit the [AtGames Support Portal](#)

AtGames
LEGENDS ACCESS

Your Legends experience, all in one place
SHOP • DOWNLOAD • COMPETE

Device Store
Browse production games, compare prices, and add favorites to your cart.

Checkout
Review your cart, add offers, choose payment, and accept purchase terms.

Cart
2 Items

Aerobatics Retro	\$8.00
Africa	\$8.00

Gift card
Optional payment credit Not applied

Order Summary

Subtotal	\$16.00 USD
Total due	\$16.00 USD

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GIFT CARDS ON YOUR DEVICE**