

FAQ: CE Firmware Beta for Legends Pinball HD and Legends Pinball Micro HD Devices

(September 25, 2026)

1. Which devices is the CE firmware Open Beta available for?

A: The CE firmware Open Beta is available for Legends Pinball HD and Legends Pinball Micro HD devices.

2. Do I have to upgrade from my current firmware?

A: No. The CE firmware Open Beta is completely optional. If you are happy with your current firmware, including v5.70, you may continue using it.

3. Does the CE firmware Open Beta cost anything?

A: No. The CE firmware Open Beta is available at no cost to eligible Legends Pinball HD and Legends Pinball Micro HD owners.

4. What does "Open Beta" mean?

A: The CE firmware is still being tested and refined. You may encounter bugs, compatibility limitations, or other unexpected behavior. Your feedback helps us improve the experience before a broader release.

5. What is different about the CE firmware experience?

A: CE brings a refreshed, easier-to-navigate user interface and a more convenient on-device experience for discovering and purchasing content. It also provides access to PinballNet®, including a free-trial offer, and establishes a growing platform for future features and enhancements.

6. How do I join the CE firmware Open Beta?

- Sign in to your AtGames account at <https://www.atgames.net>
- Open Account and select Devices.
- Find your registered Legends Pinball HD or Legends Pinball Micro HD device and enable beta enrollment.
- Connect your machine to the internet, then check for a firmware update.
- Follow the on-screen instructions to install the available CE firmware Open Beta.

7. Can I purchase content directly on my machine with CE firmware?

A: Yes. CE provides a more convenient on-device experience for browsing and purchasing eligible content through AppStoreX™.

8. Where can I find my PinballNet® free trial?

A: Open the Legends Access Device App on your machine and go to Messages. Your PinballNet® free-trial offer will appear there as the rollout progresses.

FAQ: CE Firmware Beta for Legends Pinball HD and Legends Pinball Micro HD Devices

(September 25, 2026)

9. I do not see my free PinballNet® trial yet. Is that normal?

A: Yes. The offer is rolling out gradually and may not appear immediately after you install the CE firmware Open Beta. Please check the Messages section in Legends Access again later.

10. How can I share feedback or report an issue during the Open Beta?

A: Please contact AtGames Customer Service [HERE](#) with your feedback. If you are reporting an issue, include:

- Your device model
- Your firmware version
- Steps to reproduce the issue
- A photo or short video, if available

This information helps our team investigate and resolve issues more quickly.

11. When will CE firmware leave Open Beta?

We will continue refining the CE firmware Open Beta based on testing and community feedback. When the experience is stable and ready for wider release, AtGames will communicate the official launch separately.

12. How do I leave the Open Beta and return to the standard firmware?

- Sign in at <https://www.atgames.net>, open Account > Devices, and turn off beta enrollment for your device.
- Perform a factory reset using the procedure for your specific machine. Contact AtGames Customer Service [HERE](#) if you need help with the reset process.
- The factory reset restores the factory firmware. Reconnect your machine to the internet, sign in, and check for updates with beta enrollment turned off to install the available standard firmware.

Please note: Turning off beta enrollment alone does not remove an installed beta firmware version. A factory reset erases local settings and content, so be sure to back up any data you wish to keep first.

Beta enrollment and return instructions can be found [HERE](#).