

## Legends Universal Packs for AtGames Legends Pinball 4KP, Legends Pinball HDP™ and Legends Ultimate - FAQ (April 27, 2026)

### GENERAL

**Q1: What devices will Universal Packs support after Summer 2026?**

**A:** All of the following under one Legends ID:

- Legends Pinball
- Legends Pinball Micro
- ALP 4KP
- ALP HDP™
- Legends Ultimate (ALU)
- ALU Mini

**Q2: Will this apply to packs I already bought?**

**A:** Yes. The expansion applies retroactively to packs purchased before Summer 2026, as well as new purchases after that date.

**Q3: Do I need to do anything to enable this?**

**A:** No. The expansion and upgrades will happen automatically on the backend. Just ensure your devices are updated and logged into the same Legends ID.

### WHAT'S INCLUDED (AND WHAT'S NOT)

**Q4: Does Universal Pack cover all content from all publishers?**

**A:** No. There will be content carved out from the Universal Pack that will need to be purchased separately as before. We will announce the list of carve-outs prior to the Summer 2026 launch.

### DUPLICATE PURCHASES & GIFTING

**Q5: I bought the same pack multiple times (e.g., once for an older device and again for ALP 4KP). Can I gift the duplicate to a friend?**

**A:** Yes. You can gift your duplicate purchases to friends. This is a manual process, and customer service will support you.

**Q6: How do I request to gift my duplicate purchases?**

**A:** Contact AtGames customer service [HERE](#) and open a support ticket. Provide your Legends ID and order numbers for the duplicate packs, along with the email addresses or usernames of the friends you wish to gift them to.

**Q7: Will all duplicate purchases automatically become giftable?**

**A:** No. Each duplicate pack will be manually reviewed for eligibility before the gift transfer is processed.

**Q8: What can my friend do with the gifted pack?**

**A:** Your friend will receive full access to the pack on their own Legends ID, working across all devices supported by Universal Packs.

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### TIMING & TECHNICAL

**Q9: When exactly in Summer 2026 will this happen?**

**A:** Specific dates will be announced closer to launch. The rollout is planned for Summer 2026.

**Q10: Will my device automatically update?**

**A:** A firmware/software update will be required on each device. Updates will be pushed when the feature goes live.

**Q11: What if I only own one device?**

**A:** You still benefit – your purchases are now forward-compatible if you add other supported devices later.

**Q12: Will the new expanded Universal Packs carry forward to cover any new Legends product lines AtGames releases down the line?**

**A:** Yes.

### Quick Summary Table

Feature	Status
Universal Packs on ALP HD / Micro HD	✔ Existing
Universal Packs on ALP 4KP / HDP™	➔ SOON Summer 2026
Universal Packs on ALU / ALU Mini	➔ SOON Summer 2026
Retroactive to past purchases	✔ Yes
Automatic license expansion	✔ Yes
Manual gifting for duplicate purchases	✔ Yes (contact support)
100% of content covered (carve-outs exist)	✘ No – list to be announced

DEVICE  
UPDATE

BACK: ⏪