

FAQ: ArcadeNet® for Legends Ultimate CE-HD* (November 8, 2024)

1. Do I need to activate my free trial of ArcadeNet® for Legends Ultimate CE-HD?

A: There is no activation needed to activate your trial of ArcadeNet® for Legends Ultimate CE-HD. If you already own a Legends Ultimate CE-HD device your trial subscription time is already included on your account once logged in. For new users just activating their device, the two (2) month trial will begin automatically after powering on the device for the first time, logging in, and updating.

2. How do I access ArcadeNet® for Legends Ultimate CE-HD?

A: On your Legends Ultimate CE-HD you can simply navigate to the "ArcadeNet® for Legends Ultimate CE-HD" menu tab (also known as "ArcadeNet® for ALU CE-HD") just as you would for All Tables & Games, AppStoreX, or Settings. If you have an active subscription, you will see this option in the menu on your device.

3. What games and tables are included with an ArcadeNet® for Legends Ultimate CE-HD subscription?

A: All current games and tables available with the subscription can be found [here](#). The list of available games and tables with ArcadeNet® for Legends Ultimate CE-HD subscriptions will continue to change and grow with additional games added over time.

4. Are ArcadeNet® for Legends Ultimate CE-HD subscriptions able to be shared among multiple Legends Ultimate CE-HD devices in the same household?

A: Yes, however only one device at a time may be actively using the service at any time.

5. If I purchase multiple Legends Ultimate CE-HD devices that include the two (2) month subscription to ArcadeNet® for Legends Ultimate CE-HD do these times stack on my current subscription?

A: Yes, the two (2) month subscription time for ArcadeNet® for Legends Ultimate CE-HD is included with the Legends Ultimate CE-HD device purchase and not per account.

6. If I currently have subscription time for the non-CE-HD version of ArcadeNet®, will ArcadeNet® for Legends Ultimate CE-HD add time to that that subscription?

A: No. There is no forward or backward compatibility between the 2 versions of ArcadeNet®. They each have their own, non-overlapping, subscription terms.

7. Can I cancel my ArcadeNet® for Legends Ultimate CE-HD subscription?

A: Your ArcadeNet® for Legends Ultimate CE-HD subscription automatically expires at the end of your 2-month trial or whatever additional time you purchased in AppStoreX™ via On-Device-Purchase.

8. Can I get a refund if I cancel my ArcadeNet® for Legends Ultimate CE-HD subscription?

A: To the extent permitted by the applicable law, payments made via On-Device-Purchase and on the E-Store are non-refundable and we do not provide refunds or credits for any partial subscription periods or unused ArcadeNet® for Legends Ultimate CE-HD content.

9. I cannot access ArcadeNet® for Legends Ultimate CE-HD because it is not enabled on my device.

A: You will need to update your Legends Ultimate CE-HD device to the latest firmware version to enable your ArcadeNet® for Legends Ultimate CE-HD subscription. Navigate to Settings on your Legends Ultimate CE-HD device and update the device. Ensure you are connected to the internet via ethernet cable or WiFi.

10. Is ArcadeNet® for Legends Ultimate CE-HD available on all Legends Ultimate devices?

A: ArcadeNet® for Legends Ultimate CE-HD is only available for Legends Ultimate CE-HD devices, which are identified as model numbers HA8802C and HA8802D introduced in October 2024.